CHNC — Canadian Healthcare Navigation Conference

UNB University of New Brunswick — Centre for Research in Integrated Care

Family Navigation Project at Sunnybrook

TIME (EST)	WEDNESDAY, APRIL 23, 2025		
12:00 - 12:10 PM	OPENING REMARKS		
12:10 – 1:10 PM	KEYNOTE PRESENTATION – DR. BARBARA PESUT The Pearls and Pitfalls of Navigating beyond Perpetual Pilot Projects		
1:10 – 1:15 PM	BREAK		
1:15 – 2:00 PM	POSTER SESSIONS		
2:00 – 3:00 PM	CONCURRENT SESSION 1 – ORAL PRESENTATIONS		
	Indigenous Communities	**Children, Youth, Families**	**Older Adults**
2:00 - 2:15 PM	Exploring the role of Indigenous Patient Navigation through Community-based Research in Ontario • R. Rausch	Addressing health and social care needs through community navigation in Prince Edward Island • K. Kelly • P. Davies	Patients Supported by a Mental Health Care Navigation Program for Older Adults • M. Motsenok
2:15 - 2:30 PM	Building Bridges Towards Indigenous-Led Pediatric Health Care at BC Children's Hospital • N. Esligar	Transition navigation in youth mental health services: a mixed-methods evaluation • K. Cleverley	Best Practices in Patient Navigation for Older Adults with Complex Needs • M. Motsenok
2:30 - 2:45 PM	Indigenous Patient Navigator Role Challenges and Recommendations • A. Rankin	Exploring Barriers in Mental Health Care Navigation for Black Canadian Youth • J. Edwards	Critical Social Determinants of Health Data in Older Adults' Program Implementation/ Evaluation • R. Peterson • M. Janisse
2:45 - 3:00 PM	Experience-Based Co-Design Sessions to develop the FNP Sudbury-Manitoulin model • R. Markoulakis • C. Valiente	Post-discharge mental health and addiction navigation services for youth from EDCs • A. Rehill	AHC in Transitional Care for Seniors with MH Needs: A Scoping Review • M. Motsenok
3:00 - 3:15 PM	BREAK		
3:15 - 4:00 PM	CONCURRENT SESSION 2 – ORAL PRESENTATIONS		
	Cancer Care	**Caregivers**	**Advancing Navigation**
3:15 - 3:30 PM	Evaluating Cancer Patient Navigation in Alberta: Understanding strengths and opportunities • M. Lack	Caregiving-in-Transition: A Rapid Review of Community-based to Support Stroke Caregivers • J. Leighton	Advancing Regional and National Navigation Capacity in Neuro-developmental Disability • D. Nicholas • S. Doucet
3:30 - 3:45 PM	Implementing Early Palliative Navigators in Cancer Care Alberta: Learnings and Opportunities • M. Lack	Navigating Mental Health Services Barriers of Transitional Youth with Co-occurring Conditions • Z. Pagonis	From Role Ambiguity to Recognition: The Impact of Credentialing Healthcare Navigators/Advocates • K. Veugelers • T. Xerri
3:45 - 4:00 PM	Nurse Navigator Collaborative Community Model Empowers Prostate Cancer Patients • H. Heinz	One Year Later: Caregivers' Experiences with Self-Navigating the Youth Mental Health System • P. Thompson	Identifying Core Components of the Family Navigation Project: Driving Effective Implementation • E. Sheldrake

CHNC 2025 AGENDA

TIME (EST)	THURSDAY, APRIL 24, 2025		
12:00 - 12:10 PM	OPENING REMARKS		
12:10 - 1:10 PM	CONCURRENT SESSION 3 – ORAL PRESENTATIONS		
	Navigation Tools/ Resources	**Collaborative Care Models**	**Co-Designing Navigation**
12:10 - 12:25 PM	Using an Information Sharing Framework to Develop and Guide Navigation • *G. Alvarez*	Collaboration between Community Health Workers and Pharmacists: A Qualitative Study • *C. Bandiera*	Co-designed Patient Navigator Intervention for Migrant Children with Special Healthcare Needs • *M. Piccioni*
12:25 - 12:40 PM	Mapping the wellness pathway: Building Canada's first national youth service navigation tool • *A. Simon* • *L. Sequeira*	Peer Support Integration in Healthcare Navigation: A Model for Enhanced Outcomes • *S. Surani*	Understanding healthcare navigation in Alberta: Results of a peer-to-peer qualitative study • *F. Aghabayli*
12:40 - 12:55 PM	Toolkit for NavMAP Standards for Youth MHA Navigation Programs in Canada • *S. Arora*	One Call, One Navigator, One Team: Redefining Interdisciplinary Approaches in Homecare Delivery • *T. Chan*	Conducting community-based evaluation to inform social prescribing implementation • *A. Demmer*
12:55 - 1:10 PM	Using ChatGPT for Patient Navigation: Preliminary Results from a Qualitative Study • *L. MacNeill*	Lean on Me: The Case for Peer-to-Peer Consultation in System Navigation • *L. Kuuter*	Nothing About Us Without Us: A Growing Need for Lived/Living Experience • *A. Anwarzi* • *J. Edwards* • *J. Tran*
1:10 - 1:20 PM	BREAK		
1:20 - 2:20 PM	NETWORKING SESSION		
2:20 - 2:30 PM	BREAK		
2:30 - 3:30 PM	PANEL DISCUSSION		
3:30 - 3:45 PM	CLOSING REMARKS AND PRIZE ANNOUNCEMENTS		

The conference will be available virtually on Whova

(*) Whova is available on both computer browsers and mobile/tablet devices.
(**) Registered attendees will receive a system email with login instructions closer to the date.

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